

1 Practice Program under Quality, Safety, and
2 Value for the last seven years, so I'm going to
3 proceed with the presentation. I am not an
4 expert in mental health services, which is why
5 we have the expertise of Dr. Schnurr.

6 DR. SCHNURR: Well, that was a
7 terrific introduction. I wish my mother had
8 heard it. Just a little bit of extra
9 background, the National Center for PTSD is a
10 center of excellence in research, education,
11 consultation, in the Department of Veterans
12 Affairs. We are congressionally mandated, and
13 we are celebrating our 29th birthday this
14 month.

15 I want to say that Dr. McGuinn is
16 one of our graduates. She trained with us, and
17 I'm very proud of the impact that we've had on
18 the system, and I'm also grateful for the
19 opportunity to be here today.

20 My particular interest is in
21 studying the treatment of PTSD, functional
22 outcomes in PTSD, and especially designing

1 trials for non-pharmacologic interventions such
2 as complementary and integrative health
3 practices.

4 So Dr. Rodgers will give you an
5 overview of the Evidence-based Practice
6 Program, and then I'll talk about the PTSD
7 guideline because I was one of the VA champions
8 for that guideline.

9 DR. RODGERS: Thank you. I have to
10 figure out the control. Thank you.

11 As we mentioned, I'm going to
12 provide the overview for our Evidence-based
13 Practice Program, speak about how we got our
14 start and our partnership with Department of
15 Defense, give you an overview of how the --
16 what our process is and development and the
17 rigor that we undertake in the evidence
18 reviews.

19 Since the focus of this commission
20 is on mental health, we will also speak to our
21 most recent updates related to mental health
22 practice guidelines, and then some examples for

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

593 of 1083

1 integrative health recommendations from the
2 PTSD guideline.

3 The joint VA and Department of
4 Defense clinical practice guideline program was
5 stood up in 1998, and we've had a very
6 meaningful partnership with DoD ever since
7 then. The first clinical practice guidelines
8 were actually developed in the VA in 1996, and
9 it was a cardiology/congestive heart failure
10 guideline, and it was so well received
11 nationally that the VA decided that it would do
12 more in terms of guidelines, and by 1998 had
13 entered into a partnership with the Department
14 of Defense.

15 Our goal with clinical practice
16 guidelines is to improve the overall health of
17 our beneficiaries by using evidence-based
18 practices, and it has been shown since --
19 studies since -- in the 1990s that evidence-
20 based practice does reduce variations in care
21 and does optimize outcomes.

22 So our guidelines are specifically

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

594 of 1083

1 designed to improve the overall quality of care
2 and health management for both our Veterans
3 health and military health care systems. We
4 have a governing body known as the VA/DoD
5 Evidence-based Practice Work Group that
6 oversees the guideline development process and
7 reports to the Health Executive Council.

8 As I mentioned, our governing body
9 is the Evidence-based Practice Work Group. I'm
10 going to put up a slide here that represents
11 the work group members. But, you know, they're
12 -- it's comprised of experts in their field
13 from both the VA and the Department of Defense.
14 On the VA side, they are appointed by the Under
15 Secretary for Health, and on the DoD side of
16 the house by the Assistant Secretary of Defense
17 for Health Affairs.

18 I won't read the names that you can
19 see there, but the types of offices that are
20 represented kind of covers the gamut of what
21 you would expect within health care.

22 So the governing body solicits and

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

595 of 1083

1 prioritizes the guidelines to be developed as
2 well as to be updated, and the guidelines are
3 updated roughly every five years. And that's
4 consistent with the Institute of Medicine's
5 standards for trustworthy guidelines, which we
6 do follow.

7 Our guidelines do have oversight and
8 peer review process in place, and I'll go into
9 more detail with that, and as I mentioned, we
10 do report to the Health Executive Committee.

11 So to speak more to the actual
12 development process, once a guideline has been
13 identified either for new development or for
14 update, we identify what we call champions and
15 other professional organizations. We refer to
16 them as chairs, guideline chairs, but we call
17 them champions. But we have champions from
18 both the VA and from the Department of Defense,
19 and our interdisciplinary teams are fairly
20 evenly distributed between VA and DoD.

21 Most of our guideline groups -- it
22 varies, depending on the guideline and the

1 expertise needed, but usually it's around 20
2 people, 10 from -- we tried for 10 from each
3 side, however that varies a little bit because
4 we want to make sure that we get the correct
5 disciplines represented on our guidelines.

6 All of our guidelines, as I said,
7 are interdisciplinary. We always have primary
8 care; we always have nursing; we always have
9 pharmacy; we always have social work. And then
10 the additional team members, it depends on what
11 the guideline is. We often will have
12 chaplains, chiropractors, we've had
13 chiropractors on some of our guidelines. We've
14 had acupuncturists on some of our guidelines.
15 Of course, for mental health we have
16 psychiatrists and psychologists, so we make
17 sure that it's well represented.

18 We do follow very strict conflict of
19 interest disclosure. Every member is asked to
20 fill out a conflict of interest form at
21 multiple times throughout the guideline
22 process. And at many of our meetings, we do a

1 verbal acknowledgment of conflicts of interest
2 as well. And we do not just go by what they
3 tell us. We -- these are -- we do independent
4 verifications for conflicts of interest on all
5 of our work group members, and we require that
6 our champions be -- have no conflicts of
7 interest.

8 The work group itself, once it's
9 formed, defines what the scope of the clinical
10 practice guideline should be, and they develop
11 the key questions. The key questions are very
12 important because they define the parameters of
13 the evidence review that will be undertaken for
14 the evidence.

15 Simultaneously, we also conduct
16 Veteran and patient focus groups to get their
17 input into the guideline and what is important
18 to them from a patient perspective, and --
19 because we want to include that to make sure
20 that during the key question development phase,
21 because again, like I said, that's what defines
22 what we're looking for in the evidence. And so

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

(202) 234-4433

598 of 1083

www.nealrgross.com

1 we don't want to miss something that the
2 Veterans feel are important. We want to make
3 sure that that's included in the literature
4 search.

5 Once we have a focus group, they
6 stay involved in the process. They provide
7 that input during the key question development
8 process, but then later on when we get to the
9 draft process, they are sent the draft for
10 review and for input back to us. And primarily
11 their focus is did we address the items that
12 they had identified that were important to
13 them.

14 We use a third-party independent --
15 actually use a contract company to do the
16 guideline development itself, and they use a
17 third-party independent for the evidence
18 review. Currently, that's with ECRI. I don't
19 know how familiar the commissioners are with
20 ECRI, but it's a very large and well-known
21 evidence review company. And actually they
22 were one of -- I believe one of the first to be

1 identified by the Agency for Healthcare
2 Research and Quality as a quality evidence
3 review organization.

4 They've been around about 50 years
5 and actually do a lot of work with Health and
6 Human Services, CMS, NIH, so they've got a good
7 reputation.

8 It takes several months to do the
9 evidence review. They apply the U.S.
10 Preventive Services Task Force criteria in
11 looking at the quality of the studies for the
12 review and give a rating to that.

13 Ultimately, the work group comes
14 together in a face-to-face meeting for three
15 and a half days where they then -- the work
16 group members themselves review that evidence
17 and then apply a second level of rating to the
18 evidence in order to come up with -- ECRI
19 determines the, we'll say, the quality of the
20 studies, individual studies, and then the work
21 group ends up rating the strength of the
22 aggregate of the studies to come up with the

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

600 of 1083

1 recommendations.

2 Obviously, it goes through several
3 draft components before we have a final
4 product. One of the things that we're proud of
5 is that the VA/DoD guidelines, when they
6 started back in 1998, included an algorithm in
7 all of their guidelines, and that had not been
8 done previously.

9 Now you see more and more of that
10 happening, but that was sort of a first for the
11 guideline community. And all of our providers'
12 feedback that we get is that they really
13 appreciate the algorithms. It makes it much
14 easier for them to follow.

15 It goes through an iterative draft
16 review process and drafts. Once it's ready, it
17 goes out what we call internally. We send it
18 out on both the VA side and the Department of
19 Defense side to multiple providers. Actually
20 on the VA side we send it out widely to
21 basically all of our providers in our system.
22 But it's -- that's done through the chain to

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

601 of 1083

1 the VISNs and the medical directors and chiefs
2 of staff to distribute out to their providers.

3 But we have a website that they can
4 go to and provide feedback on the guideline.
5 It's open for varying periods of time. Again,
6 all of that feedback is addressed by the work
7 group members, and any changes made to the
8 recommendations are done so based, again,
9 solely on the evidence.

10 We may get feedback that, oh, I
11 always do it this way. But if the current
12 evidence doesn't support doing it that way,
13 we're going to say so. But all the feedback is
14 addressed.

15 Once we have that cleaned up and
16 ready, it then goes out again to the same
17 people internally, but now we also send it
18 externally to various professional
19 organizations, individuals outside of our
20 systems that are clearly recognized as experts
21 in the field. And, again, they have that same
22 opportunity to provide that feedback. And,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

602 of 1083

1 again, it is all addressed, and changes made
2 are solely based -- have to be supported by the
3 evidence.

4 Once the work group feels that they
5 have a final product, then it is presented to
6 the VA/DoD Evidence-Based Practice Work Group,
7 that governing body for review, and it does get
8 presented and hopefully approved. And I say
9 hopefully because it is not an automatic.
10 Oftentimes, the governing body work group will
11 have additional comments that they feel need to
12 be addressed. We've actually had instances
13 where a guideline was not approved. So it's
14 not an automatic.

15 And then in addition to the clinical
16 practice guideline itself, we develop tools to
17 help with the implementation. The guideline
18 itself is usually 150, 180 pages. We'll come
19 up with a clinician summary that's 30-some
20 pages, a little more manageable, as well as a
21 patient summary so that -- and it's written so
22 that -- for the important components that the

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

603 of 1083

1 patients value, and have told us this is what
2 they need to know about whatever the disease is
3 that they're dealing with. This is usually
4 two, maybe four pages at the most. And then we
5 also develop a pocket card for quick and easy
6 reference.

7 This is just to let you know of our
8 recent updates related to mental health. The
9 Major Depressive Disorder guideline was updated
10 and released in 2016, the Substance Use
11 Disorder in 2015, and, most recently, the PTSD
12 guideline in 2017.

13 Then the Patients at Risk for
14 Suicide was originally published in 2013, and
15 we currently have a work group in progress
16 right now doing the update. In fact, they had
17 their face-to-face where they looked at -- went
18 over all the evidence just last week. So like
19 I said, it's in progress. It's anticipated to
20 be completed in January of 2019.

21 And I guess I should have, you know
22 -- we do updates every five years unless the

1 evidence -- there's significant evidence to
2 warrant an update sooner. Also, to do an
3 update it takes us about 12 months from start
4 to finish on an update, and for a brand-new
5 guideline I'm going to say 18 to 24 months. It
6 used to be 24 months, but we've gotten it down
7 real close to 18 months now, and most of that
8 time is consumed by the evidence reviews. And
9 then related to mental health is our Opioid
10 Therapy for Chronic Pain, which was just
11 updated in 2017.

12 And now I'm going to turn it over to
13 Dr. Schnurr.

14 DR. SCHNURR: Thank you, Eric. So
15 as I mentioned earlier, I was one of the co-
16 champions for the PTSD guideline. I'm also a
17 member of the Evidence-Based Practice Work
18 Group, so it's given me additional insight into
19 the process.

20 The PTSD guideline was revised from
21 a prior format in which consensus was used
22 along with evidence. It has become a best

1 practice around the world in the development of
2 guidelines to base guidelines on evidence, and
3 when there isn't evidence to say that there
4 isn't evidence one way or another.

5 So the PTSD guideline had to get
6 pruned, essentially, from over 200 -- I think
7 220-some recommendations, we came down to 40
8 evidence-based recommendations. This is
9 actually better for all the stakeholders
10 because Vets get better information about the
11 evidence, providers get better information
12 about the evidence, and it's a lot easier to
13 use the guidelines. It's also a lot easier to
14 defend the recommendations because it's based
15 on evidence review and not the opinion of a
16 bunch of people in a room.

17 So because of the commission's focus
18 on complementary and integrative health, I just
19 wanted to mention a few things that are
20 particular to the guideline. I'm glad to take
21 questions about broader details.

22 The first bullet that's listed here

1 is about treatments that are not necessarily
2 complementary, but they're different, such as
3 repetitive transcranial magnetic stimulation.
4 That's actually an FDA-approved treatment for
5 treatment-resistant depression.

6 ECT, again, an approved treatment;
7 hyperbaric oxygen therapy, which is actually
8 quite a controversial treatment; stellate
9 ganglion block, likewise, and vagal nerve
10 stimulation. The evidence for treating PTSD
11 for all of these is insufficient right now.

12 Also the evidence is insufficient
13 for acupuncture. There's been some work, but
14 the body of evidence is quite small, and the
15 quality of the evidence is not sufficient to
16 make a recommendation yes or no.

17 And by the way, Eric didn't say
18 this, but the way the guidelines grade evidence
19 is to make a strong recommendation, a
20 recommend, or a weaker recommendation, a
21 suggest, and you can recommend for or against,
22 or suggest for or against. In the PTSD

1 guideline, because we were aware that there
2 were many treatments that have advocates of
3 people who are using the treatments, we used
4 insufficient evidence ratings for those kind of
5 treatments to ensure that users would know that
6 we don't know one way or the other.

7 So going on and looking at the
8 complementary and integrative health practices,
9 we found the evidence was also insufficient for
10 meditation, including mindfulness, which
11 happens to be the most widely practiced type of
12 meditation for PTSD in VA. Yoga and mantra
13 meditation -- there's a new study published on
14 mantra that was favorable, and so it's possible
15 in the next guideline that we would see that
16 evidence differently.

17 So, Eric, do you want me to sum it
18 up?

19 So the practice guidelines are a
20 foundational component of our evidence-based
21 practice program. What we've tried to provide
22 here is a sense of the process and the rigor.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

608 of 1083

1 I think we really do stand on an international
2 footing in terms of the quality of our
3 guidelines.

4 Our recent diabetes guideline was
5 rated in a JAMA article as one of the top
6 guidelines. There's some controversy about the
7 guidelines for managing diabetes, and the
8 VA/DoD guideline has been receiving very good
9 press. That's produced by the same process as
10 the other guidelines.

11 The hope of the guidelines is that
12 evidence -- that mental health treatment is
13 improved by using evidence-based practices and
14 reducing unwarranted variation in care, as well
15 as optimizing patient-centered outcomes. So
16 guidelines are not mandates. It's important to
17 understand that these are not thou shalt kind
18 of recommendations.

19 But they are suggestions for how to
20 practice. The guidelines all heavily emphasize
21 the importance of taking patient preferences
22 and values into account, considering resources

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

609 of 1083

1 and other factors that tailor the care to the
2 individual within the body of evidence.

3 And so we suggest that you may want
4 to review the recent CPG recommendations on
5 PTSD and depression and other mental health
6 disorders to inform the commission's work.

7 Thank you, and now I guess we'll
8 take questions.

9 CHAIR LEINENKUGEL: Thank you so
10 much, doctors. That was an excellent overview
11 and gives us a lot of follow up.

12 I've got a couple of pages, so I
13 don't want to be the lead on this because it's
14 going to lead into, I think, directionally
15 where we need to go as the COVER Commission.

16 DR. BEEMAN: Doctors, just two quick
17 questions. Are there any complementary
18 treatments that have met the rigorous criteria
19 of the clinical practice guidelines?

20 DR. SCHNURR: Not in any PTSD
21 guideline that exists. I'm not aware of
22 whether there are any for other mental health

1 conditions, but for -- that are prevalent in
2 Veterans, but the UK guidelines, the Australian
3 guidelines, the American Psychological
4 Association, and the VA guidelines, none of
5 them have found the evidence sufficient yet.

6 Can I just say it's also
7 challenging, and much of this work is not as
8 rigorous as it needs to be because it's hard to
9 study something for which you essentially can't
10 have a placebo.

11 Drugs are easier to study. They
12 have their own challenges. This happens to be
13 a particular passion of mine. I love the
14 challenge of trying to figure this out, but the
15 problem is that often this work is threatened
16 by the possibility that placebo effects can
17 account for the findings.

18 And so there are really good people
19 in the field now, with much more rigorous
20 studies ongoing, but to the best of my
21 knowledge -- and I'm speaking now as a
22 scientist, not a representative for VA -- the

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

611 of 1083

1 evidence just isn't there yet.

2 DR. BEEMAN: Sure. I had one other
3 question: Nowhere yet have we mentioned the
4 fact that mental illness impacts families as
5 well, so it's not just the warrior who has the
6 mental health issue, it's the family. Is
7 family therapy any part of the guideline of
8 treatments for PTSD that you've seen?

9 DR. SCHNURR: We do have a
10 recommendation around couples therapy. We
11 recognize the importance of this, because PTSD
12 affects everyone in the life of a person who
13 has PTSD. But the evidence is also
14 insufficient for couples therapy or family
15 therapy at this time.

16 DR. RODGERS: And I would just like
17 to clarify, it's not related to therapy, but
18 when we do the focus groups, we do include
19 family members as well. So we do take that
20 into consideration.

21 DR. BEEMAN: Just to comment for
22 Jack: What I had wanted to get on record

1 earlier is that I think, because mental illness
2 impacts not just the warrior but the families
3 and by extension, the community, I think it's
4 really important as we talk about our findings
5 over time, that we don't discount the import of
6 family.

7 I think, Dr. Schnurr, your answer
8 that it doesn't have evidence yet. We
9 anecdotally know that including the family,
10 that this helps the family. There are certain
11 things about complementary medicine that may
12 not be able to be scientifically proven, but
13 may have anecdotal evidence that helps us.
14 Otherwise, it's going to be hard for us to talk
15 about any complementary medicine if it can't be
16 proven. Thank you.

17 DR. SCHNURR: May I comment, because
18 I actually believe that we can prove a lot.
19 Even for the challenging complementary
20 treatments that the commission is studying, it
21 just hasn't been done to a great extent yet.

22 There's just excellent ongoing work

1 that I think will be much more definitive in
2 the coming years. I actually don't believe
3 it's -- it's challenging to study, but it's not
4 impossible to study, and we will have much
5 better evidence.

6 MR. ROSE: Thank you. To whoever
7 would like to answer this: As far as a mental
8 health advocate, the mental illness is very
9 difficult, one, to diagnose. So you're dealing
10 with one here with PTSD, and there's not enough
11 evidence base to qualify some of these
12 complementary treatments.

13 Is there any way you can try to
14 fast-track some of these? They have proven --
15 I don't know, maybe it's anecdotally, but some
16 of this stuff really works.

17 If you've got every five years that
18 you're looking at this, and it takes about a
19 year to do it -- I know it's a huge process
20 that you have to go through. But this is
21 really critical for mental health, and that's
22 the purpose, that's why we're here.

1 I don't know. I don't know if you
2 have any comment on that. Thank you.

3 DR. SCHNURR: I think I would say
4 that I'm not the right person to answer a
5 question about fast-tracking. That would be a
6 question that would fall more into the VA or
7 DoD research spheres. But I can say to the
8 best that I know, there's a lot activity going
9 on now, and the next few years should have, as
10 I was saying before, much more definitive
11 information.

12 DR. JONAS: Thank you very much for
13 that great overview and the system you've
14 built, which I think is fabulous. I've seen it
15 from the inside and the outside, and I think
16 you've applied the National Academy of
17 Medicine's principles for guidelines even
18 better than they have, in my opinion, so it's
19 really great.

20 Just a couple of questions, I know,
21 having been involved in this process for a
22 while, so I know -- is there any training,

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

615 of 1083

1 especially for the patient input? The fact
2 that you have the patient input on multiple
3 levels is fabulous, but the dynamic, as you
4 know, in many of these groups can be quite
5 touchy. There's a power dynamic, there's an
6 expertise dynamic, there's a personality
7 dynamic, if some people dominate.

8 Any work on trying to create a
9 process that sort of enhances the patient input
10 a little bit better to balance those issues?

11 DR. RODGERS: Good question, thank
12 you. Yes and no, is the answer. Yes, we have
13 thought about that. At the moment, we haven't
14 figured out a way to actually make that work,
15 from multiple standpoints. One is that in
16 order to do that, you kind of have to maintain
17 a cadre of patients, and that becomes quite
18 expensive.

19 Then the other is that under current
20 law, we would have to have no way to cover
21 their reimbursement for traveling to conduct
22 some of the work that we do.

1 The way that we've addressed this is
2 that we go to them for our focus groups, and
3 while it's not extensive, we do some
4 preliminary kind of education with them in
5 terms of laying out the expectations and the
6 ground work.

7 We explain to them what a clinical
8 practice guideline is and what it isn't before
9 we start, and we do have interview guides that
10 we follow to get at the important points from a
11 scientific standpoint, but at the same time
12 obtaining their perspectives in what they value
13 as important.

14 I didn't go into great detail, but
15 that second phase is called a grade methodology
16 process, and significantly incorporated is both
17 the patient preference and the provider
18 preference. Those have significant value, and
19 they are weighted within the grading of the
20 system for the evidence.

21 So those can help to either raise
22 the level of a rating or actually lower the

1 level of a rating. That's why it's a yes and a
2 no that we've addressed it.

3 DR. JONAS: Thank you very much, and
4 I encourage you to keep working on that. It's
5 a great challenge. I think the grade is a
6 great advance in what used to be done in these
7 areas, which is just like, Well, if it's not at
8 the top of the hierarchy in a random, double-
9 blind, placebo, multi-center, clinical trial,
10 then it's insufficient, and that still tends to
11 be the approach.

12 The levels of sufficient,
13 insufficient -- I'm glad that you're putting
14 things into sort of insufficient evidence, even
15 though one could say, gee, hyperbaric oxygen,
16 for example, in my opinion, there's plenty of
17 evidence that shows that it does not work, so
18 you put it in the insufficient evidence.

19 But there is this sort of tension
20 between the effectiveness and efficacy of
21 research, efficacy usually being counted as
22 more rigorous, because they look at randomized

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

618 of 1083

1 control trials, theoretical components of a
2 placebo, etc., to try to determine an
3 effectiveness, which don't work out there in a
4 more heterogenous environment in populations.

5 So working on coming up with models
6 that can incorporate those assessments, I
7 think, is important, especially when we now
8 know that two-thirds of what has been proven in
9 top randomized control trials can't be
10 replicated, even when it's published in top
11 journals in those areas.

12 I'm wondering if you've applied this
13 approach to -- what we've been charged with
14 here is to look at models of care. It's so
15 much of what is provided in these guidelines
16 are individual treatments, because it's easy to
17 do the research on that.

18 So we end up with these laundry
19 lists of, this works, that doesn't work, etc.,
20 when in real life, what I do in my practice and
21 what most clinicians and patients do is, they
22 go through a whole process of treatment in

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

619 of 1083

1 setting guidelines, and that's how process
2 guidelines are often set up. But we're not
3 sure if those will actually work, if those
4 models work, and I know it's a challenge to do
5 that.

6 Have you thought of maybe coming up
7 with some creative ways to evaluate models of
8 care and visualizing all of the treatments on
9 sort of a similar map to allow decision-making
10 within practice, looking at evidence-based
11 grounding?

12 DR. SCHNURR: I think that one's for
13 me. The short answer is yes, we have thought
14 of this, but the work in PTSD has focused
15 primarily on collaborative care in primary care
16 settings. So integrating mental health care
17 into the primary care setting, creating step-
18 care models where lower-intensity care is
19 delivered in primary care if a patient is not
20 too severe, and then moving the patient along
21 the continuum -- that evidence is still mixed.
22 In fact, I did the first randomized trial of

1 collaborative care for PTSD, and we found it
2 changed the care, but it didn't improve
3 outcomes.

4 A study that was done in the DoD
5 found more modest improvements in outcomes, and
6 I think the challenge we're seeing by studying
7 models of care is that the effectiveness of the
8 models depends on the care that's provided
9 within that model. Right now the most
10 effective treatments we have in our toolbox for
11 treating PTSD are selected psychotherapies.

12 There's a number of them, patients
13 have a choice of things that they we do.
14 Essentially, psychotherapies that focus on
15 processing the traumatic event in some way seem
16 to be the most effective. So a model of care
17 that ultimately doesn't lead to that as an
18 option is less likely to have a large effect.

19 In fact, the guideline recommends
20 these trauma-focused psychotherapies as the
21 first line of treatment over medication and
22 other types of psychotherapies, some of which

1 are also suggested.

2 DR. JONAS: Thank you. Just one
3 more question, if you will, so surgery is used
4 in interventional studies, injections, surgery,
5 a lot of things were used a lot for chronic
6 pain. Is there sufficient evidence to show
7 that those actually work or reduce pain
8 chronically, or are useful in mitigating the
9 opioid issues, using the criteria that you
10 approach? Has a guideline or evaluation been
11 done on interventional studies like that, that
12 are a key part of chronic pain management?

13 DR. SCHNURR: I think that is
14 something I can't comment on, given my
15 expertise. I don't know your process for
16 finding parking lot questions, but that would
17 go beyond my knowledge.

18 DR. JONAS: It's opioids also, so it
19 often comes into opioid management. It's a
20 non-pharmacological approach. I didn't see it
21 on the list. I'm just wondering.

22 DR. RODGERS: I do know that when

1 the opioid guideline was updated, that was
2 among the key questions that was looked at. I
3 apologize. Off the top of my head, I can't
4 necessarily tell you exactly what the ultimate
5 recommendations were that ended up in the
6 guideline, but I do know I remember it being
7 part of the key question development. I can
8 get that answer for you.

9 DR. MURPHY: One of the examples we
10 took at were interventions for low back pain.

11 DR. RODGERS: What she was saying,
12 if you didn't hear her, our low back pain
13 guideline did include that in interventional
14 and looked at complementary medicine treatments
15 as well. So I'd just have to look at the
16 guideline to let you know.

17 DR. JONAS: I don't think they
18 included surgery in that. I would consider it
19 a non-pharmacological approach, and just
20 wondered where it fits into your evaluation
21 approach for these areas.

22 DR. RODGERS: I do know we had an

1 interventional surgeon that was one of the
2 champions.

3 DR. JONAS: And I wondered, was
4 there a CAM person on the surgery one? A non-
5 pharm person? There must have been.

6 Just one final question is the
7 application of the guidelines -- so often, it's
8 difficult to get the application of the
9 guidelines. Clinicians don't necessarily use
10 them, patients don't sometimes understand them
11 or care about them, and the appropriateness of
12 applying them is another whole discipline, and
13 I'm just wondering if that's something that
14 you've looked at in the VA, in terms of the
15 appropriateness of the use of the guidelines.
16 Are they out there being used? Are they
17 benefitting people if they are used? Is there
18 any evaluation of that?

19 DR. RODGERS: Currently the only way
20 that we have to evaluate that is what I can
21 call indirect measures. We keep striving for
22 that. Electronic health records, where they

1 are implemented, make it easier to track and
2 monitor and be able to assess the direct
3 outcomes on them.

4 Right now they look at indirect
5 measures. Pharmacy is a good example where,
6 every guideline that comes out and we're
7 recommendation alternative therapies instead,
8 then we should be seeing a decrease in the use
9 of whatever that particular medication might
10 be.

11 Our hyperlipidemia guideline is a
12 good example of that. We still recommend the
13 use of statins, but the practice at the time
14 was that everyone was going on high-dose
15 statins, yet the evidence showed that you
16 received no better benefit at high doses than
17 you did at a moderate dose.

18 So when that guideline came out, we
19 saw a significant decrease in the high dose
20 ranges of our statin usage and the coinciding
21 money saved. That was quite significant. So
22 that's an example.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

(202) 234-4433

625 of 1083

www.nealrgross.com

1 But we're always looking and talking
2 about how else we can get this in front of the
3 provider where it's used. So besides our
4 publication of these, we've tried to be
5 creative, and we've turned to partnering with
6 Epocrates, who is now placing our guidelines on
7 their mobile app platform, which we know a lot
8 of clinicians utilize. It's right in their
9 pocket. We're strongly advertising that with
10 our providers, that that's another place they
11 can go to get it rather than try to pull it off
12 the computer or get a hard copy of it.

13 We also know that our providers look
14 at these other journals, so the Annals of
15 Internal Medicine has committed that they want
16 to publish all of our guidelines, and so every
17 time we do a guideline update, it gets
18 published in the Annals. That way we know our
19 providers, both on the VA and DoD side will
20 look at that, possibly before they'll look at
21 something that comes out from us. So we try to
22 be creative in getting it out there in front of

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

626 of 1083

1 people.

2 We also have a study that's about to
3 kick off a survey, again, trying to get at that
4 answer, asking the providers, are they using
5 them? How are they using them? What do they
6 want from us that would improve their
7 utilization of it? Hopefully, that will come
8 out in the next couple of months.

9 DR. JONAS: I just want to commend
10 you on this work. This is the heart and soul
11 of determining what works and what doesn't
12 work, which is what we all want to make
13 decisions about. So you're doing fabulous
14 work. Keep it up, and I just want to make sure
15 the commission realizes that this is a thing
16 that we should clearly focus on in terms of
17 that. So thank you very much for your efforts.

18 CHAIR LEINENKUGEL: There's no
19 question that you bring a lot to the excitement
20 of the commissioners at this point, and this is
21 going to continue for the next 18 months. It's
22 a good opportunity to be on record as Tom

1 started, and Wayne, and Jack at this point.

2 So I want to go on record with two
3 things: number one, what Tom stated, I'm more
4 in that camp. I think we're moving too slow.
5 This commission was put together and was asked
6 to be part of a law two years ago, and it took
7 us two years to get to this portion. That's
8 way too slow, because we are losing 20 Veterans
9 a day.

10 And to what Jack said, I firmly
11 believe, because I've dealt with two families
12 now that have had Veterans commit suicide. It
13 impacts the family, and in many cases, the
14 community, especially if it's a small
15 community.

16 That being said, we have a sense of
17 urgency as commissioners to come up with
18 recommendations, and I will tell you that I
19 love the procedures. You have a very
20 disciplined approach. There has to be that,
21 but there also has to be a sense of urgency to
22 some of the things that you stated, and I don't

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

628 of 1083

1 think there is, and that's my opinion.

2 Whether they're complementary,
3 whether we think they work or not, there's a
4 group of Veterans and a group of advocates that
5 believe they do, and I'll give you two
6 instances.

7 HBOT: There are two large groups in the
8 United States right now trying to prove that it
9 does help, even if it is a select group of
10 Veterans. I have heard their stories, I've
11 seen them in person. We will bring those up in
12 front of the commissioners. Does it work on a
13 whole? I don't know. I don't know anything
14 about except what they told me. There's
15 different levels of pressure, there's different
16 variations to the treatment, so there is no
17 what you're trying to do here, set guidelines
18 and standards.

19 If there is a piece of evidence that
20 maybe at a 2.2 pressure over a 40-minute period
21 sustained over seven weeks, there's an 80
22 percent improvement. I don't think they've

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

629 of 1083

1 gotten there yet, but there's that possibility.

2 Another group -- let's face it -- is
3 medical cannabis, not recreational, but
4 medical. I think we're doing an injustice, I
5 think that our largest VSOs have stated through
6 their membership that over 90 percent of
7 American Legion, which is two million strong,
8 Veterans are advocating that we at least take a
9 look at research within the VA, which I don't
10 think we're doing. To me, that makes no sense.
11 It's a plant, it's an herb. I'm not advocating
12 for recreational use at all.

13 But from this commission, we need to
14 look at every variation of complementary type
15 of care under what we had yesterday, whole
16 health. I know I'm editorializing a little
17 bit, but I want to at least get it on the
18 public record that these are things that I
19 think we need to start taking a look at, along
20 with -- what are a couple of the other ones? I
21 know, Paula, you talked about ECT and
22 repetitive transcranial magnetic stimulation

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

630 of 1083

1 that had some other groups that said that was
2 really helping me.

3 So when I look at it in the context,
4 I look at it as a toolbox and a toolkit. Are
5 we going to at least give the opportunity for
6 Veterans, in our subset of what COVER
7 Commission is, to have an expanded toolbox to
8 do evidence-based studies, to see if it does
9 work, rather than doing incremental one-offs,
10 whether it's done by the Army in conjunction
11 with a broader DoD, and maybe VA being brought
12 in at some point?

13 I think that you need to, since
14 you're on this guidelines approach, to maybe be
15 some advocates, or maybe it needs to come from
16 the top, from the Secretary of the VA and the
17 Secretary of DoD to make some of these
18 statements. We'll take that as a next step
19 from our group as well.

20 My last point is, from an evidence-
21 based practice, and I would think both of you
22 have had these occurrences or situations, just

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

631 of 1083

1 give us a sense for how Veterans are being
2 treated today. Let me give you two scenarios,
3 because they're both true; they are scenarios
4 that I am aware of.

5 A woman Veteran, after two years,
6 discloses that she's had major ongoing sexual
7 trauma during her four-year enlistment. She is
8 now homeless. She has a child, and she has
9 nowhere to go. A VA person actually approached
10 her during a homeless stand down. How, under
11 your guidelines, would she be treated today,
12 once she came into the VA?

13 DR. SCHNURR: Well, if she were
14 receiving guideline-concordant care, she would
15 have a comprehensive evaluation that would go
16 beyond just the diagnosis of PTSD, but that
17 would look at the whole person, her social
18 circumstances, and help determine the hierarchy
19 of needs that she has.

20 With guideline-concordant care,
21 there would be shared decision-making, some
22 collaboration between the patient and the

1 provider or providers that are involved to help
2 determine the best course of action for her.

3 We would be recommending, as I
4 mentioned, if PTSD is the primary thing to
5 treat at that time, we'd be recommending,
6 according to the guideline, some kind of
7 trauma-focused psychotherapy. If that's not
8 what she wanted, we -- sorry?

9 CHAIR LEINENKUGEL: If you would,
10 please, just describe psychotherapy and a
11 psychotherapy session. I have no idea what
12 that means.

13 DR. SCHNURR: Okay. So I'm also,
14 for the record, not a clinician. I was trained
15 as an experimental psychologist. But I've been
16 hanging around with very smart clinicians, and
17 I'll look to Shira to correct me with anything
18 that I say.

19 But in psychotherapy, I mentioned
20 the word collaboration. Essentially what
21 you've got is a patient and a therapist talking
22 about the issues that are relevant to the

1 patient. Now, in good psychotherapy, no matter
2 what kind it is, there's exploration at the
3 outset to understand the person and their
4 context and clarify what they want to get out
5 of the therapy.

6 In the most effective therapies,
7 people typically would learn skills and tools
8 for understanding their thoughts and their
9 feelings. To me psychotherapy is one of the
10 most natural treatments around, because all
11 you're doing is helping a person learn some
12 skills to heal themselves.

13 So in the case of PTSD, I think what
14 we're doing is treating a person who is stuck,
15 whose natural recovery has failed and helping
16 that person get back on their feet. The
17 different theoretical approaches ultimately
18 come down to enabling the person to change how
19 they think and feel.

20 There may be exercises; there may be
21 what is called homework, even, in some
22 therapies to go out and do some activities.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

634 of 1083

1 Some therapies are just about the talking. But
2 essentially what you're doing through this
3 process is helping the person get back on
4 track.

5 Now, that's my non-clinician view of
6 what psychotherapy is, and Shira, if you want
7 to add anything to I've said, I welcome that.

8 DR. MAGUEN: And I'm also very happy
9 to work with the commissioners to do a
10 presentation on the different types of
11 evidence-based therapies in a very concise way,
12 if we decide that's what we want to do.

13 I agree; in particular, when someone
14 is homeless, we would really focus on the
15 primary needs first, to really make sure that
16 the person is in a stable environment.
17 Sometimes it's very hard for people who are
18 moving from place to place or don't have a
19 stable base to do the kind of work that is
20 needed for recovery.

21 So I think that really laying that
22 groundwork first and working on some basic

1 skills that can help the person just cope with
2 the day-to-day stresses is really important in
3 a case like that.

4 From there I think that some trauma-
5 processing work can happen over time. But I
6 think, in terms of the nitty-gritty, again, I
7 can go over that with the commissioners later
8 about what those therapies would be.

9 CHAIR LEINENKUGEL: Let me provide
10 the outcome. This individual lives in Phoenix,
11 Arizona, and this lady went from being homeless
12 with a child on the streets, had no family to
13 turn to, because she did not want to actually
14 bring it to the attention of her family or
15 friends.

16 It was a VA nurse, during a homeless
17 stand down, who found her and took her in. She
18 went through psychotherapy, went through what I
19 call a partnership and collaboration with the
20 Arizona Coalition, who the VA nurse also
21 brought in. They are very close to the Phoenix
22 VA.

1 So it was a collaborative effort in
2 getting her re-established for bringing her
3 self-esteem back to where it needed to be, and
4 right now she's part of the Arizona Coalition,
5 working with the Phoenix VA, and it's one of
6 those success stories.

7 Let me bring up number two now, and
8 then I'll be finished. A male Veteran who
9 comes in finally discloses that he has not
10 slept well for the last 18 months. He has
11 night sweats, tremors, temper. He has lost his
12 family, and is by himself, because his friends
13 can't stand being with him, and he can't relate
14 to family and friends. He walks into a
15 northern Wisconsin VA. How is that person -- I
16 think I can ask you, Shira. How are they
17 handled in a situation like that, using our
18 evidence-based practices?

19 DR. MAGUEN: This individual just
20 feels disconnected; that sounds like that's a
21 key issue that they're presenting with, this
22 disconnection from many sources, feeling really

1 alone and isolated. Is that right, just to
2 clarify?

3 CHAIR LEINENKUGEL: Yes, and also he
4 could not get out of the trauma that he
5 witnessed in combat.

6 DR. MAGUEN: I think, in addition to
7 our evidence-based treatments, psychotherapies
8 in particular, cognitive processing therapy,
9 prolonged exposure therapy, I think that what
10 we now have in our VA system is peers who can
11 really assist with that isolation.

12 I think for a lot of people who come
13 in with that perspective, really feeling
14 disconnected, feeling hopeless, feeling like
15 they are really struggling with even wanting to
16 move forward in a lot of cases -- we've talked
17 about suicide here, as well. I think that the
18 key is that we use a multimodal approach with a
19 person like this.

20 So it's not only about getting them
21 into psychotherapy, but this person might not
22 even be ready or willing to engage in that kind

1 of care. So I think that using the resources
2 that we have available, using the peer support
3 network, I've seen incredible work done with
4 motivational interviewing or the motivation to
5 engage in care, so to speak, where peers can
6 come in and say, Look, I have gone through
7 this. I know what you're going through, and
8 here's what helped me. Lets' talk through
9 this.

10 I think that's something that we
11 really want to leverage with those types of
12 Veterans. Again, when we're talking about and
13 thinking about systems of care, we have to use
14 all of the resources available.

15 I've also seen incredible work done
16 with -- if we think about the whole-health
17 model, spiritual leaders too, which we have
18 available to us at the VA. For some people,
19 that loss of faith, depending on what that
20 person saw in combat, we want to leverage those
21 resources too. So having the person be
22 able to think about how their spiritual outlook

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

639 of 1083

1 fit into this, and connecting them not only
2 with one mode, but connecting them with our
3 system of multimodal care to get the person
4 engaged and ready move forward with any care.

5 CHAIR LEINENKUGEL: I did this
6 exercise for a reason. What a great response,
7 and I think what you just described is the new
8 type of care. This happened in 2010, eight
9 years ago, and the person was given two
10 different doses of drugs to include an opioid,
11 because he did have pain, and a benzo to help
12 anxiety and sleep.

13 So he became a wreck, and so he
14 disconnected from the VA, and was found by the
15 local police, and actually went into treatment.
16 But you have to remember, this was eight years
17 ago.

18 What has helped this individual turn
19 off all of his drugs was medical cannabinoid
20 oils. So that actually flipped the switch for
21 him in his case, because he probably never had
22 the opportunity to receive the type of

1 evidence-based care, and what I would call a
2 little bit of integrated holistic care at the
3 same time, and peer counseling, which we talked
4 about yesterday.

5 So I sort of tricked it up here just
6 to get a response, to let you know that I think
7 the VA has come a long way in eight years.
8 That's number one; that's the news flash.

9 But there are people still out there
10 from a consistency basis, and you talk about
11 guidelines that we may be missing, that aren't
12 getting the same consistent type of approach on
13 a medical-based, evidence-care background.

14 So I bring that up only for
15 consideration from commissioners and
16 experiencing this in the last 18 months again,
17 my time within the VA, and some of the
18 anecdotal stories that I pull from that; those
19 were sort of the a-ha moments of how we need to
20 do things differently, quicker, faster.

21 We have to have a sense of urgency.
22 To do guidelines and evidence-based takes time.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

641 of 1083

1 So I think as commissioners, we need to ask
2 ourselves, are we willing, 18 months from now
3 or even before, to make some bold
4 recommendations prior, to move things along,
5 faster, or evidence-based trials, testing, for
6 our Veterans' toolbox?

7 So I just wanted to give you my
8 sense of where I'm at, and Jack, you probably
9 want to add something.

10 MR. ROSE: Thank you, sir. One
11 thing: Everybody in this room is different.
12 Each Veteran is different, so I think the
13 approach -- and maybe it's not all going to be
14 evidence-based -- but you have a basic starting
15 point.

16 And then as the individual comes in,
17 will it be possible to provide that individual
18 with something that works? What works for Matt
19 may not work for Wayne. They're both Veterans,
20 they've both got PTSD, and I think we can all
21 agree, when you're talking about mental
22 illness, behavioral health, it's not an easy

1 thing to diagnose.

2 I'm not a clinician, I'm not a
3 therapist or a psychologist, but just as a
4 family member, it's very difficult. So if we
5 can have our folks who are in the field who are
6 treating the follow who is coming or the woman
7 who is coming in with a few more things to be
8 able to help her out, I think that goes a long
9 way. I don't know how it can fit into the
10 system, but I believe it works.

11 DR. RODGERS: Thank you, and we
12 totally agree with that, and that's why our
13 guidelines say that that's what they are;
14 they're guidelines. As Dr. Schnurr eloquently
15 said earlier, they are not Thou Shall.

16 We recognize that every patient,
17 every Veteran is an individual. Every provider
18 is an individual, and their expertise and
19 treatments that they might offer vary from
20 provider to provider, as well. So they are
21 guides to follow that are based on the
22 evidence. The evidence says that this is the

1 best available treatment; however, we allow for
2 that flexibility for the individual.

3 We recognize that the best treatment
4 for them may not work at all, and that you may
5 have to do something different, and the
6 guidelines allow for that flexibility so that
7 we don't come along and say you're a bad person
8 because you didn't do the letter of the
9 guideline. It was never intended to be the
10 letter.

11 DR. SCHNURR: If I could just
12 emphasize that the best guidelines clearly
13 indicate that one size does not fit all, and
14 that the individual patient with mental health
15 disorder, physical disorder, needs to be
16 evaluated.

17 I can say, at least for the PTSD
18 work group, we talked a lot about this, and we
19 tried to write it into the guideline's DNA so
20 that people would understand the importance of,
21 on the one hand, understanding the best
22 evidence and the recommendations, along with

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

644 of 1083

1 ensuring that the individual's needs,
2 preferences, and such, were respected.

3 DR. JONAS: I think in the spirit of
4 urgency and the fact that we have a system that
5 is very rigid and structured, appropriately so
6 -- developed over many, many years because of
7 problems that have occurred by not applying
8 evidence-based practice or not applying
9 research -- that maybe a new paradigm and even
10 how we do evidence to delivery needs to be
11 accelerated, such as evidence-informed patient-
12 centered care that maybe is defined a little
13 differently than evidence-based guidelines in
14 those areas.

15 I urge the VA to see if they can't
16 accelerate the application of the kind of
17 person-centered care we've talked about,
18 because I daresay spiritual care and cannabis
19 oil probably isn't in the guidelines, but it
20 helped these people. So how do we do that
21 without abandoning evidence?

22 CHAIR LEINENKUGEL: Dr. Schnurr and

1 Dr. Rodgers, thank you so much. You're
2 probably going to hear back from us. We're
3 going to corner you, just like we are the other
4 presenters from yesterday, whether it was Dr.
5 Stone, Dr. Clancy, Dr. Meyer; we need you to be
6 actively involved along with this commission.

7 We look at this as a partnership for
8 Veterans and for the VA going forward, so we're
9 all in this together. It's not adversarial;
10 you're providing the knowledge-based, what's
11 happening today, and your future outlook as
12 well. So thank you so much for taking the time
13 to be with us today.

14 DR. SCHNURR: And I'll say thank
15 you. We're very glad to assist the commission.

16 (Applause.)

17 CHAIR LEINENKUGEL: Commissioners,
18 we have a 15-minute break, so please use it,
19 and I'll see you back in 14 minutes.

20 (Whereupon, the above-entitled
21 matter went off the record at 9:34 a.m. and
22 resumed at 9:57 a.m.)

1 CHAIR LEINENKUGEL: I'm going to add
2 one admin item at this point in time. I will
3 be leaving to head downstairs to get the Acting
4 Secretary, Peter O'Rourke, probably in the next
5 35 minutes.

6 Security will give me a call. So,
7 during Fran's presentation, when you see me
8 leave, I'll be right back with the Acting
9 Secretary.

10 But at this time we have Frances
11 Murphy, Dr. Frances Murphy. Who was in the
12 background yesterday, because she has a
13 significant role as far as support as well.

14 But she also has had a distinguished
15 career and terrific background. So, if I may,
16 let me read a little bit about Dr. Frances
17 Murphy.

18 No need? Well, you're going to get
19 it. You've had a distinguished career, Fran,
20 as a health care executive, Board Certified
21 Neurologist, and a United States Air Force
22 Veteran.

1 Dr. Murphy currently services as
2 President and CEO of Sigma Health Consulting, a
3 woman Veteran owned small business.
4 Congratulations.

5 Dr. Murphy is a senior health care
6 executive with extensive experience in
7 managing, operating, and transforming large
8 programs in health care organizations.

9 Her experience is diverse. And
10 covers the wide range of activities encompassed
11 by the federal health care market.

12 This experience results in a unique
13 ability to understand the global picture while
14 being expert and knowledgeable about technical
15 and scientific methodology in a rapidly
16 evolving environment, which we're certainly in.

17 Dr. Murphy's current work has been
18 focused on evidence-based medicine, patient-
19 centered care, and mental health policy and
20 program evaluations. She published numerous
21 peer reviewed publications, book chapters, and
22 reports.

1 And has had over a 20-year career
2 working in the Department of Veteran Affairs at
3 VA Medical Centers during neurological care,
4 research, and education, as well as in the VA
5 Central Office as a senior executive.

6 Welcome Dr. Fran Murphy. Fran?

7 DR. MURPHY: Well, thank you. Okay.
8 I'm technologically challenged on a good day.
9 So, having red to me means it's off.

10 But, anyway, so thank you very much.
11 I'm delighted that Sigma was chosen as the
12 Veteran owned small business to support your
13 activities.

14 And we have a great staff who you've
15 met this week. This presentation is going to
16 be a little bit different then some of the ones
17 you've had so far.

18 Because it's really focusing on what
19 your charge is. And how we can begin to move
20 towards getting you the information that you're
21 going to use to make your decisions and
22 recommendations.

1 I thank Dr. Rodgers and Dr. Schnurr
2 for providing the great background in the
3 evidence-based practice programs. Because I
4 think that is at least a good model to get you
5 the kinds of information that you can use.

6 And to begin deciding what the
7 evidence is that complementary and integrative
8 health treatments are effective.

9 So, with that, the aims of this
10 session are to really review the part of your
11 charge that is related to conducting an
12 evidence-based review. To describe the
13 proposed time line and the process for doing an
14 evidence-based review for you.

15 And to tee up a couple of decisions
16 that we need to make sooner rather than later.
17 You've got an 18-month period to complete your
18 charge.

19 And in order to get there, we're
20 going to have to begin relatively quickly in
21 addressing some of the issues.

22 So, I'd like to discuss with you the

1 potential scope for your evidence-based review.
2 Some proposed key questions.

3 And hopefully, get your endorsement
4 of some of those issues. So that we can move
5 forward and begin the work.

6 So, this is -- okay. This is part
7 of the charge. But, I thought we had swapped
8 out this slide.

9 So, you are charged to examine the
10 available research on complementary and
11 integrated health treatments for mental health.
12 And identify the potential benefits and
13 including this list of therapies in treatment
14 for Veterans who have mental health diagnosis.

15 So let's talk about how we can
16 potentially address that issue. So, what is a
17 proposed approach to conducting an evidence-
18 based review to make that charge?

19 And I'd like to answer a couple of
20 questions for you. Why, what, when and how?

21 So, why? Well, your charge is to
22 examine evidence-based treatment models used by

1 VA for treating mental health conditions of
2 Veterans.

3 And then to make decisions about
4 what the potential benefits are of including
5 complementary and integrative health
6 treatments.

7 We've heard from the evidence-based
8 practice folks that they do those analysis
9 about evidence-based practice. And they've
10 included some key questions about complementary
11 and integrative health.

12 But many of the guidelines, the
13 evidence reviews are several years old. And so
14 they need to be updated.

15 We heard yesterday from the Office
16 of Patient Centered Care. And they gave a very
17 inspiring presentation about their passion for
18 whole health and VA's implementation of that.

19 What was missing, in my view, is the
20 fact that so far, neither the state of the art
21 conference or the evidence reviews have really
22 looked at the specific issue of mental health

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

652 of 1083

1 conditions.

2 And what the effectiveness is of the
3 complementary and integrative health
4 interventions in addressing whether mental
5 health outcomes and patient centered outcomes
6 for those individuals, are improved.

7 And that's really your charge. So,
8 what are we going to do?

9 Well, we're going to do an evidence-
10 based review for you. And the what is, an
11 evidence-based review is a process that allows
12 you to systematically look at the research,
13 which you are tasked to do by the legislation.

14 And to make sure that you're
15 gathering all of the relevant information.
16 We're not going to cherry-pick certain studies.

17 We're going to have an objective
18 systematic process that minimizes the impact of
19 any bias or errors. And to allow us to give
20 you the information about what the evidence is,
21 so that you can make relevant decisions.

22 The decisions are yours. Your

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

653 of 1083

1 support staff are going to gather the evidence
2 for you.

3 So, what about the question of when?
4 Well, let's look at a potential time line. The
5 star on this -- this Gantt chart or time line,
6 is where we are now.

7 We've been working for several
8 months with the VA staff in trying to structure
9 this meeting. And to help make some early
10 progress on issues like the evidence-based
11 review and the survey, which we'll talk about
12 next.

13 And in order to complete the
14 evidence-based review or the system map review
15 for you to be able to make decisions, we need
16 to begin relatively quickly.

17 And that's why I'd like to get your
18 endorsement for the scope of the review. And
19 the key questions, if possible, sooner rather
20 than later. Today, if that is possible.

21 So, what's the process for the
22 evidence-based review? These are the steps

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

654 of 1083

1 that were on that time line.

2 As you heard from Dr. Rodgers and
3 Dr. Schnurr, defining the scope of what you're
4 going to look at is the first step. Then you
5 develop key questions.

6 And the key questions are designed
7 to make sure that we have a common
8 understanding of what your priorities are. And
9 what kind of research you want us to gather.

10 And the key questions really give us
11 the opportunity to objectively and clearly
12 define all of the different aspects of a search
13 for the literature.

14 We'll then begin to review the
15 studies that come back from that search.
16 Including an abstract screening, a full tech
17 screening, and then do a report on the evidence
18 for you.

19 So, one proposed scope for the
20 Commission's review is that since you're
21 primarily interested in Veterans, we really
22 should be looking at all adults over the age of

1 18.

2 So the research we'll be gathering
3 are -- will exclude children. But include all
4 adult patients.

5 Now one of the options you have is
6 to say, well no, I only want to see military
7 and Veteran studies. I would recommend that
8 you not do that.

9 Because I think the literature is
10 relatively small. And I think in this case,
11 the literature on any adult will inform your
12 evidence-based decisions about the
13 effectiveness of the potential interventions.

14 I'd also suggest that your charge
15 says that you're to concentrate on mental
16 health conditions. And to look at VA's
17 evidence-based treatment models, and how they
18 might be incorporated into those models.

19 So the conditions that I think are
20 highest priority for you are post-traumatic
21 stress disorder, major depressive disorder,
22 substance use disorder, including alcohol and

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

656 of 1083

1 opioid use disorder, and suicidal behaviors.

2 There was some discussion yesterday
3 about pain and stress as interest of the
4 Commission. And I think that one of the slides
5 that was shown on the clinical practice
6 guidelines was the opioid therapy for chronic
7 pain guidelines.

8 And the way the guidelines usually
9 handle issues of associated conditions, or
10 comorbidities, is that we'll focus on the
11 primary condition.

12 And then within the guideline there
13 may be a warm handoff to say, some of the
14 guidelines related to pain is in this guideline
15 and the recommendations reside there.

16 I believe it's outside of your
17 charge to do a primary study of pain. But
18 that's obviously a matter of discussion for
19 this group.

20 At this point I'd like to stop and
21 maybe get your feedback on this proposed scope.
22 And some of your thoughts about what your

1 priorities are and how we can organize the work
2 going forward.

3 Is that okay Mr. Chairman?

4 CHAIR LEINENKUGEL: Fran, that's
5 perfect. And I think it's an opportunity for
6 us to ask a couple of questions of Fran.

7 Because we are talking scope here.
8 We are talking a compressed amount of time in
9 that 18 months like we started the meeting off
10 with.

11 So please, interject at this point.
12 I think it's critical that all of us have a
13 point of view.

14 DR. MURPHY: So, and if I could,
15 I'll just add that one of the things I should
16 have said when I brought up the time line slide
17 is that the more conditions we include, the
18 more key questions there are, the longer time
19 it takes to actually gather and review that
20 literature.

21 So, if we enlarge the scope, we're
22 likely not to meet your 18-month time line.

1 CHAIR LEINENKUGEL: Yeah. You and I
2 had this side discussion at the end of
3 yesterday. So, I'll start.

4 And there was the question about
5 pain. And I am a true believer, again, as a lay
6 person, but just from my 18 months of
7 experience in dealing with Veterans throughout
8 the country, that there is a direct correlation
9 with pain, opioid abuse, and potential suicide.

10 So that's where I'm at. I mean,
11 we're going to be looking at opioid use
12 disorder. Me not being a doctor, is smart
13 enough to realize that if you're on opioids,
14 you obviously have some pain.

15 So, if it's a disorder, I just put
16 my lay person mind onto the subject saying that
17 pain must be very much involved in this
18 directly or indirectly.

19 My point of view only.

20 DR. BEEMAN: Jake, I'm not going to
21 disagree with you because I'm not a clinician.
22 On the other hand, I want to agree with Dr.

1 Murphy on this one.

2 I think that there's a cause and
3 effect. You know, I think that you take
4 opioids because you have the pain.

5 I mean, there's a lot of pain and
6 stress in the overall environment. And I think
7 if we studied all of it, we would be here the
8 rest of our lives.

9 I like the compactness of this.
10 Understanding that, you know, knowing about
11 pain and knowing what are the precipitating
12 factors, why people get suicidal ideation and
13 everything, is a result of some of these other
14 factors.

15 Where -- because I don't -- and I
16 could be wrong, I don't look at alcohol use as
17 exactly the same as pain. I look at alcohol
18 use as a result of pain and stress.

19 CHAIR LEINENKUGEL: My point
20 exactly. I concur.

21 DR. BEEMAN: Okay.

22 DR. MAGUEN: You know, one of the

1 things that I think has been the elephant in
2 the room is just the tremendous comorbidity
3 that exists. That we see on the ground.

4 And so, I think that, you know, for
5 me some of these complementary and integrative
6 treatments, so for example if someone comes to
7 me and they have PTSD and they also have
8 chronic pain and substance use disorder, I
9 think that all of those things we need to look
10 at together in order to develop the best
11 treatment plan.

12 And so just jumping ahead for
13 example, even if we're evaluating acupuncture
14 for this person. So the evidence for pain and
15 acupuncture is a lot stronger than for PTSD.
16 Which is insufficient evidence as we've just
17 heard.

18 And so, it's -- unless we look at
19 the whole clinical picture, sometimes it's very
20 hard to make those determinations.

21 And so, I'll just -- I don't have a
22 definitive thought about yes or no yet. But I

1 think -- I just want to put that out there.

2 That it's often times, the rates of
3 comorbidity are so high that even if we're not
4 looking at it, we're looking at it indirectly.

5 DR. JONAS: I want to concur with
6 that. I see patients with chronic pain every
7 week.

8 And the only reason they might not
9 have a comorbidity is because I haven't asked
10 them. Okay.

11 At least in my population. And in
12 those areas. And I think very often, people
13 with things that we're dealing with in mental
14 health will come in with pain as the primary
15 complaint.

16 Especially in primary care. And
17 then we'll go down the path of treating that
18 pain without actually getting at the underlying
19 issues.

20 And then that creates problems. It
21 even causes harm. I guess my question would
22 be, is it redundant?

1 Hasn't this already been done? And
2 if it's already been done, then why would we
3 repeat it?

4 On the other hand, if it's already
5 been done, we can just build on that. So it
6 shouldn't require a whole lot more work.

7 So, that would be a couple -- and.

8 DR. MURPHY: So maybe, and I haven't
9 practiced clinical neurology for a long time.
10 But I used to run a headache clinic.

11 And a lot of my clinical practice
12 was in the borderlands between, you know,
13 neurology pain and mental health.

14 And I would just say that even
15 though you may have a patient who has a
16 significant pain problem, if the primary
17 diagnosis is one of the four or five conditions
18 listed on the slide, you structure the
19 treatment plan so that you're addressing both
20 the primary and secondary diagnosis.

21 But the treatments are different.
22 And your tasking is to determine whether the

1 complementary and integrative health treatments
2 are effective in improving the mental health
3 outcomes.

4 That doesn't mean that we can't look
5 at what has been done by VA in the state of the
6 art conference and other information that's
7 been gathered by OP -- by the Office of Patient
8 Centered Care, and incorporate, you know, this
9 holistic model.

10 In fact, I would recommend that you
11 do that. But, that work is, you know, related
12 but preferable to your charge.

13 DR. JONAS: So, I'd say we need --
14 we don't have to repeat that work. But I think
15 we need to make it a core part of what's
16 presented.

17 Because we're going to have to take
18 that into context. So, at least, I mean, if
19 there are major updates that are required, then
20 that's different.

21 But if we at least see what that
22 information is as part of what's presented as

1 you go into these areas.

2 I will can -- I will make a
3 prediction that you'll go through the entire
4 review for these conditions for complementary
5 and integrative medicine practices, individual
6 practices.

7 And by the way, we're also asked to
8 talk about models. Even more difficult.

9 And we will end up in the
10 insufficient evidence for everything in those
11 areas. That's probably what will happen.

12 So we need to go beyond that to
13 really do the acceleration that Jake and others
14 described about in an earlier conference.

15 DR. MURPHY: And if the Commission
16 wants to deliberate on the issue of pain
17 further, what I can suggest is that if you
18 could give us your decision that at least for
19 mental health conditions, these are the issues
20 that you'd like us to cover, we can begin this
21 portion of the evidence review once we get the
22 key questions set.

1 And we can always add other issues
2 later after you've had a chance to look at the
3 information gathered on pain by other parts of
4 the VA organization.

5 CHAIR LEINENKUGEL: Fran, I think
6 you're headed right where we need to be going.
7 And number one, thanks for teeing up this
8 slide.

9 Because this does define the scope.
10 And I think that it hits everything that Tom,
11 you agreed when you first saw this, right?

12 And the rest of the Commissioners as
13 well, I think, are pretty good with that at
14 this point.

15 To what Wayne just said, there
16 should be some sort of studies and correlation.
17 Especially out of opioids that you should be
18 able to provide us by next month's meeting.

19 And I would say try it. You're
20 going to have a lot more support from this
21 Administration and from this Acting Secretary
22 then before, Fran.

1 So, there will be a sense of urgency
2 behind this.

3 DR. MURPHY: Okay. Back up --

4 CHAIR LEINENKUGEL: Fran, if you
5 could, talk more into the microphone a little
6 bit. Thank you.

7 DR. MURPHY: I'm not red. I was
8 off.

9 (Laughter.)

10 DR. MURPHY: So, this is the
11 legislatively mandated group of what they're
12 calling complementary and integrative health
13 interventions.

14 I will tell you that some of these
15 things are really not usually considered in
16 that bucket of integrative health or
17 complementary therapies.

18 And I'll just point out things like
19 the HBOT, hyperbaric oxygen therapy, and trans
20 cran -- transcranial magnetic stimulation.
21 Those are a little bit, you know, different
22 then some of the other integrative health

1 treatments.

2 And I wonder what your thoughts are?
3 We'll cover all of these. But it also says
4 other therapies that the Commission determines
5 are appropriate for study.

6 Were there other issues that were of
7 particular interest to you? Under yoga, we
8 cover yoga and tai chi.

9 Under meditation, would be
10 meditation and mindfulness and other forms of
11 meditation. But other things that are not on
12 that list that are of very high priority for
13 you?

14 DR. BEEMAN: I had talked to Jake
15 about putting this on the record. So, I just
16 want to just mention something.

17 I think family therapy, which I know
18 is an accepted therapy. But is also part of a
19 holistic treatment system, should be part of
20 this.

21 And I would just make a comment.
22 Nine years ago when the National Intrepid

1 Center of Excellence was put into place by the
2 DoD, the Fisher Family donated 65 million
3 dollars, or raised 65 million dollars to help
4 the government get this started.

5 For the past nine years, they've
6 been accepting about one or two patients a day.
7 So typically they have about 30 patients at any
8 one time, in what is really basically a 30-day
9 intensive outpatient program.

10 Almost all of these therapies, with
11 the exception of equine and HBOT, is -- are
12 used there. And so they have nine years worth
13 of data.

14 It's populated by neurologists,
15 internists, psychiatrists, podiatrists,
16 radiologists, they have chaplains and a whole
17 host of other folks.

18 And in addition to that too, they do
19 virtual reality. Where they have experts that
20 can recreate the events.

21 I'm not sure nine years into it what
22 the data's suggesting. But they might make --

1 might have some very helpful information for
2 your research into this for us.

3 To say, yeah, you know what, we've
4 been using this for nine years. This is what
5 we're finding. These are the results.

6 I can say that the patients they
7 took were mild to moderate. They did not take
8 the really intractable kinds of patients.

9 And they've had both men and women
10 in the thing. So, maybe something to look at
11 if you haven't done that already.

12 But, I just wanted to put a word in
13 for the family therapy piece. Because I think
14 all of these treatments are enhanced by the
15 ability to have the shared experience within
16 the context of family.

17 Thank you.

18 CHAIR LEINENKUGEL: Well, I'll make
19 my pitch one more time. Yes, medical cannabis,
20 synthetic cannabinoids needs to be included.

21 And will be included, at least from
22 the Chairman's perspective. But I think Shira

1 also agreed with me.

2 That there's been some things going
3 on. Even within the VA or with some VA
4 doctors.

5 There are large groups of Veterans
6 across America right now, one group that I will
7 bring in, the Veterans Cannabis Project Group,
8 with five Veteran heroes.

9 They're people that went and served
10 multiple times. And came back and got their
11 doctorates from either Harvard or Yale.

12 I mean, they're -- you would not
13 expect them to be looking at cannabinoids. But
14 they're very much involved. That being one.

15 Hyperbaric oxygen treatment. There
16 are two large groups that have pinged to me for
17 the past 12 to 13 months. They're becoming
18 much more proactive.

19 They're gaining resonance on the
20 Hill and also in states. So, whether or not we
21 think that treatment works or has any evidence
22 based to it at this point in time, it is not

1 relevant to me.

2 I think it needs to be explored,
3 because I did listen to Veterans that have gone
4 through different pressure treatments over
5 various periods of times at different depth
6 levels, per se, which is pressure.

7 That absolutely swear by it. Got
8 off all of their opioids. Have less pain.
9 Clearer thinking, et cetera.

10 So, it's all anecdotal. But at
11 least it's something that's up there. And it's
12 been put up there for a reason when this law
13 was written two years ago.

14 DR. JONAS: Yeah. I'd like some
15 time to look over this list. Instead of
16 sealing it down right here.

17 I think the big risk, number one, is
18 that we get into the this for that. Everything
19 becomes therapy, a component.

20 And you go down the laundry list
21 like this. And our first charge is actually
22 looking at models of care.

1 And this won't allow us to look at
2 models of care if we're simply looking at the
3 components.

4 I think you're getting at it with
5 family therapy. I mean, that's a system, a
6 model of care.

7 We've seen several models of care
8 already yesterday. A lot of them were
9 described.

10 The one, I think, that has the
11 greatest interest is this whole person,
12 integrative health model. Which is a very
13 different way of delivering the same kind of
14 care that incorporates some of these and some
15 of the conventional stuff.

16 That's why it's called integrative.
17 And so we should look at those models of care
18 and what evidence do we have for that.

19 Or gaps. What gaps are in those
20 areas? So, I think we -- that would be number
21 one in my opinion. Instead of just adding to
22 this list.

NEAL R. GROSS

COURT REPORTERS AND TRANSCRIBERS
1323 RHODE ISLAND AVE., N.W.
WASHINGTON, D.C. 20005-3701

673 of 1083

1 With that said, I would add to the
2 list. And I agree with you completely that
3 cannabis, medical cannabis needs to be up
4 there.

5 I think hyperbaric oxygen needs to
6 be looked at because of the issues that have
7 emerged since the last reviews.

8 I think spiritual care is a key
9 issue. And there's various forms of doing that.
10 Especially for PTSD.

11 There's retreats for example. Some
12 of which have been studied and shown profound
13 changes that occur through a therapeutic
14 treating group.

15 Many of those are run by chaplains
16 outside. So, spiritual care is a key
17 component.

18 I think that -- I don't know if you
19 pulled off the transcranial electromagnetic
20 stuff. But there's a wider category, it's
21 called CES, cranial electrical stimulation.

22 There was a review in the Annals

1 just a few months ago about that. And I think
2 that ought to be on there.

3 Transcranial is a subset of that.
4 But there are FDA, I don't know if they're
5 approved or not, but you can certainly buy them
6 online.

7 And the FDA has at least partly
8 blessed things like Fisher devices and things
9 like that. That, you know, for depression, for
10 insomnia, for, you know, things like that.

11 So I think those ought to be looked
12 at. If you talk to the nurses, they will
13 describe, and the Hague Report had this on VA
14 use, of things like therapeutic touch, healing
15 touch for example.

16 It's a bioenergy type of practice
17 that nurses deliver. And there are
18 certifications for it.

19 There's been some randomized control
20 trials on that. And we should look at that.
21 And then osteopathic aspect.

22 I know chiropractic is considered